

Very Important Benefits Message
Coordination of Benefits

All insurance plans collect information on other medical plans that your family members may have, and our contract with UnitedHealthcare is no different. Therefore UHC will not pay claims (the claims are pended) for those dependents until that certification occurs.

The delay caused by this process is reported to be causing difficulties for some of our local physicians. To prevent this delay, we need to ask that you immediately log on to <https://www.myuhc.com/> and register any other medical coverage you might have, if you have not done so already. You must complete this certification even if you have no other medical coverage. The first screen that comes up after you log on will ask you to answer a few questions about any other medical coverage you may have for your dependents. It only takes a minute or two to respond to the questions. If you do have other coverage, you will need to provide the name of the medical carrier, group and ID number.

If you do not have a computer or do not want to register on myuhc.com you may also call the UHC customer service number, 1-800-603-3816 and opt for member services. Tell the representative that you are calling to provide your “coordination of benefits” information and they will ask you the same questions as above.

We apologize for any inconvenience this has caused you, but it is a very important step in the process.